

Computer Fault Scam

Staffordshire County Council has received new reports of the faulty computer scam. Residents should be aware that they may receive a phone call from individuals stating that they are calling from Microsoft and that there is a fault with your computer.

These people are after a payment for them to fix the problem and to remotely gain access to your computer to check for personal details and information that can be used.

These scams take advantage of people who have limited computer knowledge and can easily be talked in to thinking there is a problem.

If you think your computer isn't functioning at full capacity, contact a local IT specialist or seek advice from someone you trust. Do not accept help from a cold caller who contacts you out of the blue suggesting there is a problem and never pay a fee over the telephone. Always seek advice from a reputable company.

If you think you may have been a victim of this type of scam, please report it to Action Fraud on **0300 123 2040** or visit www.actionfraud.org.uk/report_fraud

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All our alerts are available in a range of formats and languages, including large print. Please contact Community Development if this would be helpful to you, or to someone you know. 0300 111 8000.

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